BizArch SOLUTIONS
Empowering Business with Innovation

Capability Statement

CAGE: 8EYF7
UEI: NBKKZHMJ51V6

NAICS:
541511, 541512, 541519, 541611, 541618, 518210,541513, 541990,611430

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Core Capabilities

Automate Processes with Low/No Code
- Automate and Build intelligent processes with low/no code
- Expertise in Visual Modeling, App Express, Blueprint designs
- Design complex and advanced case management solutions
- Migrate and containerize low code apps from on-prem to cloud
- Build Pega Center-out solutions for multi-channel integration

Cloud Services for Digital Future
- Build serverless Microservices using ECS and EKS containers
- Migrate legacy applications using Rehost & Replatform options
- Data migration from on-prem to cloud databases
- Architect and build data streaming solutions with Kafka streams
- Containerization services using ECS and EKS and EC2 support

Innovative CRM Solutions
- Expertise in building CRM solutions using Pega and SalesForce
- Integrate Chatbot, Phone, Web and Emails channels with CRM
- Specialize in building AI Assistant chatbot using LLM and RAG
- Configure Knowledge Management and Taxonomy setup
- Configure marketing campaigns, strategies and segments

Open Source and Custom Development
- Convert monolithic application using scalable microservices
- Expertise in building Response and 508 single page applications
- Proficient in backend development using python, node.js, express
- Experienced in Version Control, DevSecOps & Test Automation
- Specialize in setting up Data Pipeline and Ingestion jobs

Operational Support and Migration
- Continuous operational improvements and enhancements
- Specialize Data Visualization, Analytics and ETL processes
- Support and Execute Authorized to Operate (ATO) for applications
- Subject Matter guidance and client advisory on technologies
- Specialize in Agile development, Release and Program mgmt

Current & Past Clients

United States Census Bureau | UNITED STATES PATENT AND TRADEMARK OFFICE uspto | FDA U.S Food and Drug Administration | SOCIAL SECURITY ADMINISTRATION | accenture | JPMorgan

Past Performance
- **Census Bureau:** Built advanced CRM platformmoderized using
- automated processes and advanced case mgmt integrated with
- email, web and phone channles. Managing public facing 508
- compliance portal with Microservices integrated withintegrated
- with Strimzi KAFKA data collection. Supported 2020 Decennial,
- Econ, AIES enterprise surveys and Partner activities
- **USPTO:** Modernized legacy Enterprise Hub and Data Exchange
- systems using event driven architecture built on using AWS Simple
- Queue (SQS) and Notification Service (SNS) architecture
- **FDA, Social Security Administration (SSA) and JPMC:**
- Implemented business process and workflow automation,
- advanced case management, and infrastructure service as part of
- modernization
- **Accenture:** Provided implementation and architectural advisory
  services in Pega, Microservices and Analytical solutions.

Certifications & Contarct Vehicles

SBA U.S. Small Business Administration 8(a) CERTIFIED | GSA Multiple Award Schedule (MAS) Contract Holder | OASIS+ (SUB) | SWaM Small, Women and Minority-Owned Supplier Diversity Strengthens the Commonwealth by the Virginia Department of Small Business & Supplier Diversity | PEGA (Partner)

Differentiators
- Specialize in IT modernization in federal & commercial space
- Modernize systems into efficient, scalable cloud platforms
- Improved Customer experience with multi-channel integration
- Implement large scale process automation & case mgmt apps
- Agile and Client-focused approach in designing solutions.
- Authorized Pega partner to automate processes with AI
- Built large-scale real-time Kafka data streaming integration
- Comprehensive support with automation and training.
- Certified minority-owned with diverse perspectives.